

## Team Leader Contact Center

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Company: Jakarta

Location: Semarang

Category: office-and-administrative-support

Be part of a great team from a global companyJoin our global company and unlock limitless opportunities as you collaborate with a diverse and talented team. Together, we redefine success, inspire innovation, and create a world of endless possibilities.Monitoring daily activity of Contact Center OperationQuality Monitoring fo Agent performanceEscalation and ticket solving processSkill RequirementsFluent in english is a must both speaking and writingHave minimum 1 year experienced in the same positionHave strong knowledge in EcommerceCustomer esperience oriented and team work playerGood communication and strong analytical thinkingFast learner and problem solverWilling to be placed in Semarang and working on shifting scheduled

#J-18808-Ljbffr

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