

## Supervisor Contact Center

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Company: Jakarta

Location: Semarang

Category: office-and-administrative-support

Be part of a great team from a global companyJoin our global company and unlock limitless opportunities as you collaborate with a diverse and talented team. Together, we redefine success, inspire innovation, and create a world of endless possibilities.Coordinate with client and OM to make sure Contact Center Operation running wellMonitoring daily activity of Contact Center OperationEnsure administration process of team member related attendance, schedule, and permit or leaveValidation on Quality Monitoring PerformanceTraining and Coaching team memberProvide daily, weekly, and monthly reportSkill RequirementsFluent in english is a must both speaking and writingHave minimum 1 year experienced in the same positionhave strong knowledge in EcommerceCustomer experience oriented and team work playerGood communication and strong analytical thinkingFast learner and problem solverWilling to be placed in Semarang and working on shifting scheduled

#J-18808-Ljbffr

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## Cross References and Citations:

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