

## Process Lead - Customer Service

Apply Now

Company: GE Transport

Location: Metro

Category: office-and-administrative-support

Process Lead - Customer Service page is loaded Process Lead - Customer Service

Apply locations Tamil Nadu time type Full time posted on Posted 30+ Days Ago job requisition id

R0080192 Wabtec Corporation is a leading global provider of equipment, systems, digital

solutions and value-added services for freight and transit rail. Drawing on nearly four

centuries of collective experience across Wabtec, GE Transportation and Faiveley

Transport, the company has unmatched digital expertise, technological innovation, and

world-class manufacturing and services, enabling the digital-rail-and-transit ecosystems.

Wabtec is focused on performance that drives progress, creating transportation solutions that

move and improve the world. Wabtec has approximately 27,000 employees in facilities

throughout the world. Visit the company's new website at: <http://www.WabtecCorp.com> . It's

not just about your career... or your job title... it's about who you are and the impact you

are going to make on the world. Do you want to go into uncharted waters... do things that

haven't been done to make yours and someone else's life better? Wabtec has been doing

that for decades and we will continue to do so! Through our people, leadership

development, services, technology and scale, Wabtec delivers better outcomes for global

customers by speaking the language of industry. Key missions of the position: Responsible

for driving & executing process engineering KPIs for Customer service SFU (Small factory

unit) Designing of Special purpose Machine, Fixtures, Equipments and tools for New

Projects. Standardization of existing Tool's and Fixture's design in line with Manufacturing

standards. Jigs and Fixture Development for Feeder lines. (Weld shop, Paint shop, Machine

shop and Anodizing plant) Co-ordination between feeder lines SFU and project responsible

engineer from PED. Field service Industrial Facility creation for Retrofits and field Projects. Single point contact for tools requirement at Service sites (IR and Metro) Main responsibilities: The execution of customer service line (Small Factory unit) process engineering deliverables. Responsible for feeder line plant fixtures, tools, and facility creations to sustain the manufacturing feasibility Establishment of new facility equipment's and proving with process Establishment of process for new products and make it's corresponding documents like process data sheet (PDS), operation data sheet (ODS), Assembly instructions sheet (AIS) etc., Implementation of TOT (Transfer of Technology) projects from our SISCO and gets approval from customer. Preparation of assembly cell layout and plant layout. Budgetary Control for Capital Investment for project and existing products. Preparing of Return on Investment (ROI) for each capital investments to make justification to Top Management. Preparation of make or Buy for new projects and existing products. Preparation of PFMEA and control plan for new products As a project core team member (CTM), you will work seamlessly with other CTM's from various functions assigned to the project under the leadership of your project manager. You will discharge your duties in a very efficient manner such that all the Project milestones are achieved, Contract Margin is respected and the QCD parameters are met, if not exceeded. You must demonstrate agility such that the Projects are executed in a manner that will ensure repeat orders from the same Customer M3 Implementation (MBOM Creation and Standardization 95% Data Accuracy) Troubleshooting of SPM / Fixture / Equipment / Tools / Rigs Sustain of IMS & IRIS system in PED Department Process Knowledge will be additional advantage for Welding, Machining, Painting and Anodizing Evaluation (risk assessment) of PCR/ECR involving the special process. Evaluation (risk assessment) of concessions involving the special process. production planning and start up, especially for new products process and product audits Nonconformities and corrective actions identification and traceability quality records The area of responsibility includes: Requirement review and feasibility confirmation during tender phases. Design review (when applicable). Material specification. Participation to: Participation to equipment and tools definition. Participation to process and product audits. Participation to Quality Records definition. Participation to Surveillance Plan & Control Plan definition. QRQC Step 2 Process, and to the Standardization committee. Candidate profile and Required Skill set 10 + years of experience in process engineering. Graduate in Tool and design specialization Strong Project Management Skills Working knowledge of assembly process Experience in Tool design (Machine building, Special tools & fixtures) Hand on

experience in Technology Transfer Knowledge in ERP like MBOM, Work center and TMCKnowledge in Value stream mapping (VSM) Knowledge in Line balance MOST techniques Continuous improvement

Wabtec Corporation is committed to taking on the world's toughest challenges. In order to fulfill that commitment we rely on a culture of leadership, diversity and inclusiveness. We aim to employ the world's brightest minds to help us create a limitless source of ideas and opportunities. We believe in hiring talented people of varied backgrounds, experiences and styles...people like you! Wabtec Corporation is committed to equal employment opportunity regardless of race, color, ancestry, religion, sex, national origin, sexual orientation, age, citizenship, marital status, disability, gender identity or expression, or protected Veteran status. If you have a disability or special need that requires accommodation, please let us know.

About Us Want to move the world? Want to innovate and bring that innovation to life? At Wabtec, we are in the business of realizing potential – that of the transportation industry, and yours! Drawing on nearly four centuries of collective success across the vibrant portfolios of Wabtec, GE Transportation and Faiveley Transport, we offer employees hands-on opportunities all over the world to shape the future of transportation – as well as their own. Wabtec is focused on performance that drives progress, leveraging our digital expertise, technological innovation, and world-class manufacturing and services to create transportation solutions that move and improve the world. Along with our industry-leading portfolio of products and solutions for the rail and transit industries, Wabtec is a leader in mining, marine, and industrial solutions. Wabtec celebrates thinkers and doers. Our values included in the About Us page are rooted in innovation, collaboration, inclusiveness, and continuous improvement to solve our customers' toughest challenges. Whether your talents lie in digital solution development, next-gen manufacturing, advanced service delivery, or the spectrum of business functions that support them, Wabtec literally has a world of opportunity for you across our global network. Our employees are the architects of the future. Where will you be tomorrow?

#J-18808-Ljbffr

[Apply Now](#)

## Cross References and Citations:

1. Process Lead - Customer Service HongkongjobsJobs Metro Hongkongjobs ↗
2. Process Lead - Customer Service Minneapolisjobs Jobs Metro Minneapolisjobs ↗
3. Process Lead - Customer Service JavascriptjobsJobs Metro Javascriptjobs ↗
4. Process Lead - Customer Service UsajobscentralJobs Metro Usajobscentral ↗
5. Process Lead - Customer Service Bluecollarjobs Jobs Metro Bluecollarjobs ↗
6. Process Lead - Customer Service Mechanicaljobs Jobs Metro Mechanicaljobs ↗
7. Process Lead - Customer Service Physicsjobs Jobs Metro Physicsjobs ↗
8. Process Lead - Customer Service Scholarjobs Jobs Metro Scholarjobs ↗
9. Process Lead - Customer Service CameroonjobsJobs Metro Cameroonjobs ↗
10. Process Lead - Customer Service Teachingassistantjobs Jobs Metro Teachingassistantjobs ↗
11. Process Lead - Customer Service Universityjobsnearme Jobs Metro Universityjobsnearme ↗
12. Process Lead - Customer Service JavascriptjobsJobs Metro Javascriptjobs ↗
13. Process Lead - Customer Service DatasecurityjobsJobs Metro Datasecurityjobs ↗
14. Process Lead - Customer Service FindurgentjobsJobs Metro Findurgentjobs ↗
15. Process Lead - Customer Service Algeriajobs Jobs Metro Algeriajobs ↗
16. Process Lead - Customer Service Philippinesjobs Jobs Metro Philippinesjobs ↗
17. Process Lead - Customer Service Educareer Jobs Metro Educareer ↗
18. Process Lead - Customer Service WeldingjobsJobs Metro Weldingjobs ↗
19. Process lead - customer service Jobs Metro ↗
20. AMP Version of Process lead - customer service ↗
21. Process lead - customer service Metro Jobs ↗
22. Process lead - customer service Jobs Metro ↗
23. Process lead - customer service Job Search ↗
24. Process lead - customer service Search ↗
25. Process lead - customer service Find Jobs ↗

