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Pickup Lead

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Company: Ninja Van

Location: Indonesia

Category: other-general

Ninja Van is a tech-enabled logistics company on a mission to provide hassle-free delivery services for businesses of all sizes across Southeast Asia. Launched in 2014, we started operations in Singapore and have become the region's largest and fastest growing last-mile logistics company, partnering with over 35,000 merchants and delivering more than 1,000 parcels every minute across six countries. At our core, we are a technology company that is disrupting a massive industry with cutting-edge software and operational concepts. Powered by algorithm-based optimisation, dynamic routing, end-to-end tracking and a data-driven approach, we provide best-of-class delivery services that delight both the shippers and end customers. But we are just getting started! We have much room for improvement and many ideas that will further shape the industry.

Requirements

Candidate must possess at least a Diploma degree from any major

At least 1 years of working experience in leading a team or logistic company

Tech-savvy

People Management & Growth Mindset

Good communication skill

Able to manage end to end the ground operation in logistic

Willing to work in a (blue-collar) environment

Work Location Bali (Denpasar)

Responsibilities,

Coordinate and manage pickup operations across Sumatera, Sulawesi, Kalimantan, Bali, and other designated areas.

Understand and address shipper requirements, coordinating pickups according to schedules and preferences.

Develop and optimize pickup routes to minimize costs and maximize efficiency.

Lead and motivate pickup teams, ensuring high performance and exceptional customer service.

Monitor performance metrics and KPIs, taking proactive measures to address issues.

Maintain communication with stakeholders, resolving pickup-related issues promptly.

Ensure compliance with company standards, safety regulations, and customer requirements.

Identify opportunities for process improvement and implement best practices to drive continuous improvement.

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