

Pickup Lead

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Company: Ninja Van

Location: Indonesia

Category: other-general

Ninja Van is a tech-enabled logistics company on a mission to provide hassle-free delivery services for businesses of all sizes across Southeast Asia. Launched in 2014, we started operations in Singapore and have become the region's largest and fastest growing last-mile logistics company, partnering with over 35,000 merchants and delivering more than 1,000 parcels every minute across six countries. At our core, we are a technology company that is disrupting a massive industry with cutting-edge software and operational concepts. Powered by algorithm-based optimisation, dynamic routing, end-to-end tracking and a data-driven approach, we provide best-of-class delivery services that delight both the shippers and end customers. But we are just getting started! We have much room for improvement and many ideas that will further shape the industry.

Requirements
Candidate must possess at least a Diploma degree from any major
At least 1 years of working experience in leading a team or logistic company
Tech-savvy
People Management & Growth Mindset
Good communication skill
Able to manage end to end the ground operation in logistic
Willing to work in a (blue-collar) environment
Work Location Bali (Denpasar)

Responsibilities
Coordinate and manage pickup operations across Sumatera, Sulawesi, Kalimantan, Bali, and other designated areas.
Understand and address shipper requirements, coordinating pickups according to schedules and preferences.
Develop and optimize pickup routes to minimize costs and maximize efficiency.
Lead and motivate pickup teams, ensuring high performance and exceptional customer service.
Monitor performance metrics and KPIs, taking proactive measures to address issues.
Maintain communication with stakeholders, resolving pickup-related issues promptly.
Ensure compliance with company

standards, safety regulations, and customer requirements. Identify opportunities for process improvement and implement best practices to drive continuous improvement. Submit a job application By applying to the job, you acknowledge that you have read, understood and agreed to our Privacy Policy Notice (the "Notice") and consent to the collection, use and/or disclosure of your personal data by Ninja Logistics Pte Ltd (the "Company") for the purposes set out in the Notice. In the event that your job application or personal data was received from any third party pursuant to the purposes set out in the Notice, you warrant that such third party has been duly authorised by you to disclose your personal data to us for the purposes set out in the the Notice.

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