

## Manager, Fulfillment Operations-AChoice

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Company: Lazada

Location: Indonesia

Category: other-general

Team and Role Introduction:Responsibilities:-Logistics Operation Management & Merchant Support-Assume full responsibility for overseeing Lazada Choice logistics operations to guarantee high levels of efficiency and optimal merchant experience.-Expertly navigate inbound and outbound processes, partnering with the supply chain team to develop, refine, and continuously optimize Standard Operating Procedures (SOPs).-Act as a trusted guide for merchants, ensuring they adhere to stocking and fulfillment requirements effectively.-Merchant Needs Assessment & Improvement-Proactively monitor market trends and closely engage with customers to identify pain points and logistics needs of Lazada Choice merchants.-Conduct comprehensive reviews and clarify key issues that impact logistics performance and merchant satisfaction.-Collaborative Strategy Formulation-Engage in cross-functional teamwork with internal stakeholders like the supply chain team and external partners such as Cainiao, based on business development strategies and evolvingJob Requirements Requirements/Qualifications(must have):-A minimum of 3 years of professional experience in logistics, warehouse operations, supply chain management, or related fields within the e-commerce industry.-Exceptional communication and presentation skills, coupled with demonstrated project management expertise.-Proven ability to work collaboratively across multiple teams, fostering strong working relationships and driving consensus among stakeholders.-Prior experience in seller operations within an e-commerce platform is highly desirable.-Proficiency in English and Indonesian; knowledge of Chinese would be a significant advantage.Requirements/Qualifications(good to have): Application Form First Name Last Name Email Country code Education Linkedin Why are you applying to Lazada?

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