

Game Operation Support [ID-EN]

[Apply Now](#)

Company: Century Games

Location: Indonesia

Category: other-general

Century Games is a social gaming company that puts fun for players worldwide. The company was established in 2010, and our headquarters is in Beijing, China with other offices in San Francisco and Shanghai with over 700 employees across the globe. Our fun, creative and hands-on team is dedicated to providing innovative and engaging games to our players across the world. We are listed in the Top 10 Game Developers on Facebook and Google Play.

Our team is looking for Game Operators for our Expanding Team – a young multilingual individuals that comes from over 25 countries.

The Role

GENERAL RESPONSIBILITIES:

Solve game related issues for the players via online ticketing system

Professionally resolve players' questions, submitted to our CS channels and report to the game studio.

Manage and collect players' feedback on CS channels and community pages.

Compile reports for major questions and key CS metrics tracking.

Ideal Profile

POSITION REQUIREMENTS:

Must be a Bahasa speaker, and has passion for online/mobile games.

Work experience of 2+ years in the game industry is a plus.

Work experience of 2+ years as a Customer Service Representative is a plus.

Experience as a Community Manager is a plus.

Has experience using ticketing/ email systems such as Helpshift is a plus.

Can work under minimal supervision.

Amenable to work on a shifting schedule. (weekends and night shift schedule).

What's on Offer?

Work alongside & learn from best in class talent

Fantastic work culture

Opportunity within a company with a solid track record of performance

[Apply Now](#)

Cross References and Citations:

1. [Game Operation Support \[ID-EN\] GulfjobscentraJobs IndonesiaGulfjobscentra](#)
2. [Game Operation Support \[ID-EN\] DallasjobsJobs IndonesiaDallasjobs](#)
3. [Game Operation Support \[ID-EN\] StartupjobsnearmeJobs IndonesiaStartupjobsnearme](#)
4. [Game Operation Support \[ID-EN\] RepairjobsJobs IndonesiaRepairjobs](#)
5. [Game Operation Support \[ID-EN\] KualalumpurjobsJobs IndonesiaKualalumpurjobs](#)
6. [Game Operation Support \[ID-EN\] Gamejobs Jobs IndonesiaGamejobs](#)
7. [Game Operation Support \[ID-EN\] TraveljobsJobs IndonesiaTraveljobs](#)
8. [Game Operation Support \[ID-EN\] Gamejobs Jobs IndonesiaGamejobs](#)
9. [Game Operation Support \[ID-EN\] Indiajobscentral Jobs IndonesiaIndiajobscentral](#)

10. Game Operation Support [ID-EN]EmploymentnowJobs IndonesiaEmploymentnow ↗
11. Game Operation Support [ID-EN]Searchnjobs Jobs IndonesiaSearchnjobs ↗
12. Game Operation Support [ID-EN]Luxuryjobs Jobs IndonesiaLuxuryjobs ↗
13. Game Operation Support [ID-EN]Singaporejobs Jobs IndonesiaSingaporejobs ↗
14. Game Operation Support [ID-EN]Teachingassistantjobs Jobs Indonesia Teachingassistantjobs ↗
15. Game Operation Support [ID-EN]Colombiajobs Jobs IndonesiaColombiajobs ↗
16. Game Operation Support [ID-EN]Topfishjobs Jobs IndonesiaTopfishjobs ↗
17. Game Operation Support [ID-EN]Fresherjobs Jobs IndonesiaFresherjobs ↗
18. Game Operation Support [ID-EN]ItalyjobsJobs IndonesiaItalyjobs ↗
19. Game operation support [id-en] Jobs Indonesia ↗
20. AMP Version of Game operation support [id-en] ↗
21. Game operation support [id-en] Indonesia Jobs ↗
22. Game operation support [id-en] Jobs Indonesia ↗
23. Game operation support [id-en] Job Search ↗
24. Game operation support [id-en] Search ↗
25. Game operation support [id-en] Find Jobs ↗

Source: <https://id.expertini.com/jobs/job/game-operation-support-id-en--indonesia-century-games-028cb6aed9/>

Generated on: 2024-05-04 by Expertini.Com