

## Field Service Engineer - Mechatronics / Electronics (DC)

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Company: Michael Page

Location: Indonesia

Category: other-general

About Our Client The client is a leading laser company. Job Description Visit customer locations to install and service laser products. Conduct training sessions and offer technical assistance to customers. Report any discrepancies, unresolved issues, or recurring problems to the headquarters. Interpret technical documentation, schematics, and blueprints to apply them effectively in field support. Offer consistent feedback to R&D, Engineering, and Production departments. Precisely identify system issues based on field information, consolidate the data, and report problems to the relevant teams. Collaborate with other Field Service Engineers as instructed. Deliver outstanding customer service. The Successful Applicant Previous experience in handling technical support for mechatronics / control system / laser products Has understanding of DC (Direct Current) Proficient in interpreting electrical schematics. Additional advantage if skilled in stripping, cleaving, and splicing optical fibers. Willingness to travel extensively within Indonesia. Minimum of 3 years in similar field service roles. Strong communication skills. Exceptional troubleshooting skills in electronics/electrical domains. Capable of working independently in a professional setting

What's on Offer Work in an international and diverse setting Attractive remuneration package Dynamic working culture

#J-18808-Ljbffr

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