

FB Attendant

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Company: Accor

Location: Tangerang City

Category: other-general

Company Description

Join us at Accor, where life pulses with passion!

As a pioneer in the art of responsible hospitality, the Accor Group gathers more than 45 brands, 5,600 hotels, 10,000 restaurants, and lifestyle destinations in 110 countries. While each brand has its own personality, where you will be able to truly find yourself, they all share a common ambition: to keep innovating and challenging the status-quo.

By joining us, you will become a Heartist®, because hospitality is, first and foremost, a work of heart.

You will join a caring environment and a team where you can be all you are. You will be in a supportive place to grow, to fulfil yourself, to discover other professions and to pursue career opportunities, in your hotel or in other hospitality environments, in your country or anywhere in the world!

You will enjoy exclusive benefits, specific to the sector and beyond, as well as strong recognition for your daily commitment.

Everything you will do with us, regardless of your profession, will offer a deep sense of meaning, to create lasting, memorable and impactful experiences for your customers, for your colleagues and for the planet.

Hospitality is a work of heart.

Join us and become a Heartist®.

Job Description

FB Attendant

Passionate about everything Food & Beverage and putting a smile on our guests' faces? As FB Attendant, you will have the perfect opportunity to touch the hearts of our guests by making their special occasions truly unforgettable.

What is in it for you:

Employee benefit card offering discounted rates in Accor worldwide.

Learning programs through our Academies and the opportunity to earn qualifications while you work.

Opportunity to develop your talent and grow within your property and across the world.

Ability to make a difference in the local community through our Corporate Social Responsibility activities.

What you will be doing :

Explain the banquet menu to guests, assisting those with special dietary needs or preferences as well as provide suitable assistance when recommending beverages.

Set up rooms & function areas in the hotel.

Clear and reset tables as well as ensure service areas are clean and tidy.

Maintain standards of hygiene for food handling and presentation.

Qualifications

Your experience and skills include:

Warm and caring personality; previous housekeeping experience an asset.

Ability to work cohesively as part of a team with minimum supervision.

Ability to anticipate and focus attention on guest needs, being professional and welcoming.

Additional Information

Mercure Serpong Alam Sutera

Hotel for travelers looking for local and authentic experiences.

Mercure Serpong Alam Sutera is ALLSAFE sanitary & safety label certified. ALLSAFE standards have been developed by Accor Global, Bureau Veritas and the world's leading medical authorities.

Located in the heart of Alam Sutera, Mercure Serpong Alam Sutera is situated between EMC Hospital and Living World Shopping Mall, at the center of the lifestyle, entertainment, and gastronomical hub. Our 171 stylish rooms and modern facilities make our hotel ideal for both business and leisure travelers.

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