

## AVP - VP Operation Excellence Jobs in Jakarta, Indonesia

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Company: Everything

Location: Indonesia

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You are here :Home Jobs Avp Vp Operation ExcellenceJobsIn Jakarta Indonesia AVP - VP Operation Excellence Jobs in Jakarta, Indonesia You are here :Home Jobs Avp Vp Operation Excellence JobsIn Jakarta Indonesia AVP - VP Operation Excellence Jobs in Jakarta, Indonesia The AVP/VP of Operations Excellence will lead six divisions (Ins Ops, Fin Ops, Process Excellence, Claims, EB, and Customer Service ), ensuring top-notch service delivery. The role involves setting a clear vision for process improvement through manual and digital means, ensuring scalability as the company grows. The candidate must understand end-to-end processes and industry trends, aiming for Qoala's competitive edge. Strong interpersonal skills are crucial for collaboration with internal teams (Product, Marketing, Sales , Finance amp; Accounting) and external partners (insurance). Responsibilities 1. Insurance Operation: Ensure that initiatives are executed to maintain or improve order processing speed. 2. Fin Ops: Ensure that initiatives are executed to improve trackability, monitoring of AP and AR. 3. Claims: Ensure that initiatives are executed to improve trackability, monitoring and optimization for claims that are handled by Qoala. 4. EB: Ensure that digitization initiatives are executed to ensure trackability, monitoring and optimization for EB are built in the system. 5. Process Excellence: Monitor and provide constructive criticism to process excellence team in building Business Requirement Documents. 6. Partnership: Improvement of operations flow within partnership division. Requirements Minimum of 9-10 years of progressive working experience in relevant roles. Proven track record of managing multiple managers effectively . While not a necessity, previous experience in the insurance industry is advantageous . Demonstrated experience in successfully tackling business

process re-engineering projects. Results-oriented strategic thinker. Assertive and proactive in taking initiatives. Strong verbal and written communication skills. Fluent in English. Original jobs : <https://id.mustakbil.com/jobs/job/1355193> Ademco alarm system manual Original Affordable auto insurance Assertive Business Requirement Car insurance quote Cheap auto insurance Cheap car insurance Communication Skills Constructive #J-18808-Ljbffr

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