Indonesia Jobs Expertini®

Associate Operations Manager

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Company: LEGO Gruppe

Location: Indonesia

Category: other-general

Job DescriptionCore Responsibilities: As the Associate Operations Manager, you hold a key role in coordinating and providing support to Indonesia order management customer service, Inventory & Demand Planning. Keeping day-to-day business running and achieving agreed KPIs by planning, monitoring inventory and influencing key decisions with reports/inventory flow planning.1. Back-End support for Order ManagementEngage with internal sales, marketing and operations stakeholders to secure seamless execution of order management. Track shipments and manage deviations Follow Order Management rules and internal processesEnsure excellent launches / promo execution (on time, in right volume and assortment) Supervise internal Operations Team in mapping of shipment schedule. Drive and develop solutions with legislation/regulatory changes. Process mapping with KSO/Agencies/Distributors for continuous improvement and future proof.2. Demand planningCollaborate closely with marketing teams to create highly reliable forecasts for new product launches and promotionsWork closely with multi-functional team to create an aligned and agreed theme and/or account level plans (flows)Identify opportunity to drive positive impact to operation activities and continuous improvement. Using historical data, drive benchmark analysis to suggest the correct forecast levels for key SKU's Develop SKU level forecast based on insights received from multi-functional teamsMonitor the BU's operational performance and initiate corrective actions if necessary based on the findingsBe active participant of Operational process and facilitate key meetings together with BU DP team3. In-stocks & Inventory PlanningOversee the Customer Flow of Goods planning to optimise inventory metrics4. Employee ForumSupport & OrganiseOffsite meetings and other social

events where needed (eg: Culture Team events /BU Days)Do you have what it takes? To be successful in this position you enjoy working in a dynamic environment. You have a positive can-do mindset and are able to prioritize assignments to manage many diverse tasks simultaneously. As a person you are a team-player, who thrives and contributes best in a team setting, however can also with little supervision work effectively independently.Bachelor's Degree in Business/Logistics/Supply Chain is preferred5+ years of relevant experience within Order Management, Customer Service, Logistics, Supply Chain OpsExperience using relevant SAP modules and are used to working with Excel (vlookup, pivot tables etc.)Fluent in communicating in English – written and verbalYou are a structured & collaborative person, with a flair for working in systems. You are customer focused. You have flexible approach when comes to changes You have strong collaboration skills to elevate team efficiency and performance. You find motivation in building structure to optimize efficiency. You take initiative, recognize and act on opportunities for improvement. You pay attention to details, and have the ability to multitask and prioritizeSelfstarter with strong problem-solving skills. Advanced Excel & SAP knowledge is an advantageProject Management experience is a great advantageNo relocation assistance is offered for this position. #LI-JH1What's in it for you? Here are some of what to expect:Family Care Leave – We offer enhanced paid leave options for those important times. Insurances – All colleagues are covered by our life and disability insurance which provides protection and peace of mind. Wellness – We want you to be your best self, so you'll have access to the Headspace App and lots of wellbeing initiatives and programmes run by local teams where you are based.Colleague Discount – We know you'll love to build so from day 1 you will qualify for our generous colleague discount.Bonus – We do our best work to succeed together. When goals are reached and if eligible, you'll be rewarded through our bonus scheme. Your workplace - When you join the team you'll be assigned a primary workplace location i.e. one of our Offices, stores or factories. Our hybrid work policy means an average of 3 days per week in the office. The hiring team will discuss the policy and role eligibility with you during the recruitment process. Children are our role models. Their curiosity, creativity and imagination inspire everything we do. We strive to create a diverse, dynamic and inclusive culture of play at the LEGO Group, where everyone feels safe, valued and they belong. The LEGO Group is proud to be an equal opportunity employer. We are committed to equal employment opportunity and equal pay regardless of e.g. race, colour, religion, sex, national origin, sexual orientation, disability or gender identity. The LEGO

Group is fully committed to Children's Rights and Child Wellbeing across the globe.

Candidates offered positions with high engagement with children are required to take part in Child Safeguarding Background Screening, as a condition of the offer. Thank you for sharing our global commitment to Children's Rights. Just imagine building your dream career. Then make it real. Join the LEGO team today.

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