

## [ID] Customer Service Engineer

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Company: Luster

Location: Indonesia

Category: other-general

Customer Service Technical Support Assistant  
Microsoft Office - Travel Reimbursement: hotel, flight ticket, train, taxi, toll, parking- Annual leave: 8 days per year + national legal holidays- Others: Office supplies and necessary tools Flexible working time  
Job Overview And Responsibility  
1. Responsible for installation, commissioning and training of vision inspection system, and machine acceptance.  
2. Pay frequent customer visit for pre-sales evaluation and after-sales service to improve customer satisfaction and build strong relationship.  
3. Handle machine maintenance, and conduct troubleshooting to solve technical issues.  
4. Frequent travel across the country and sometimes overseas.  
Required Skills and Experience  
1. 1+ years of experiences in similar technical services job.  
2. Education: Diploma degree or above. Major in mechanical, IT or automation, electrical is preferred.  
3. Good communication skills, hard working, self motivated, and a good team player.  
4. Knowledge in mechanical and electrical, can read and draw basic drawings.  
5. Familiar with office software, such as office and WPS; Know how to use AutoCAD basically  
6. Mandarin speaker  
Why Candidate should apply this position- Bonus: Flexible on yearly performance- Travel Reimbursement: hotel, flight ticket, train, taxi, toll, parking- Annual leave: 8 days per year + national legal holidays- Terms of employment: Fixed term contract- Insurances: Following local laws and regulations- Others: Office supplies and necessary tools  
Yes, mandarin speaker and local language. Biligual  
#J-18808-Ljbffr

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